

COVID-19

Abfad Limited is part of the supply chain to essential businesses such as Power Generation and the Oil & Gas Industry and as such needs to remain open.

We take our responsibility to slow transmission of this virus seriously and have adapted the way we operate to reflect this in line with government guidelines. We are currently establishing and addressing our customer requirements for the coming weeks. We are minimising staff within our main office and warehousing to a level which will continue to meet these needs and have arranged for administration employees to work from home where possible.

The adaptations we have put in place are detailed below, however the bottom line is, as we serve several essential supply chains we are definitely open for business, whilst being safe and responsible.

We are utilising FaceTime and Whatsapp video calling for internal and external meetings where appropriate.

For audio conference calling with multiple participants/locations we use PowWow - we can contact you with dial-in details via an email if conference calling is necessary. In most instances office telephone or mobile calling will be sufficient.

Abfad Ltd management are always available to discuss your requirement and can be contacted directly on numbers listed:

Sean Bell Operations Manager – Scoping work and site management 07377 321992.

Alan Fada Operations Director - Scoping work and site management 07711 064155.

Chris Haritou Projects/ Health & Safety Director – Project estimates/costs and health and safety 07711 039327.
Main Office Phone can also be called on 0191 543 7166.

We have always had a creative attitude to problem solving, making sure we provide our clients with the correct service, product or system to meet their needs. Sometimes we need to be able to see the application, enabling us to create/provide the best solution for you, this can be done with a video chat, pre-recorded video or photographs to minimise site visits.

Here are the steps we have taken to help slow transmission of the virus:

Sites

- Rigorous site hygiene throughout the day with special attention paid to touch points on site such as door handles, equipment, and team facilities. When working in teams maintain the 2-metre rule.
- Prior to employment we may request a medical questionnaire be completed as well as a specific COVID 19 form AD-111 Rev 1 to be returned. Any employee with symptoms or exposure to the virus will not be employed at this time.

Sales and customer support teams

- 100% operational, working from home or key persons on site spaced minimum two meters apart.
- Face to face meetings are reduced with calling or video conference taking its place.

Warehousing

- Our production technicians and warehouse teams cannot work from home, however adaptations have been made to ensure there is a minimum of two meters social distancing between team members. Hygiene is observed at all times.

Deliveries

- Our warehouses and logistics operations will operate as required to service site services; at other times it will be closed.

Coronavirus (COVID19) General Practice

The COVID-19 situation is changing rapidly, so I wanted to let you know that everything we're doing at Abfad Ltd is to protect our team, customers, partners and all families while ensuring our service is robust and agile in this ever changing landscape.

We probably all know family members in the NHS and want to pass our appreciation for the role they are playing to save lives for the benefit of us all.

Since we were founded in 1996, we have built trusted working relationships with our customers. Our core ethos has always been to value our customers and build long standing, supportive relationships, more than ever this attitude will be important in helping us all get through the challenges that are ahead.

With very best wishes.

Yours sincerely,

Chris Haritou & Alan Fada

Managing Directors

Abfad Limited